Three Tips for Better Meetings

The two most common complaints about meetings are: "We didn't accomplish anything." "I was bored."

Here are three tips to make your next meeting more productive and engaging.

Action Agendas

The single most important predictor of success is a well written agenda.¹ An agenda is to your meeting what a road map is to a trip. It gets you where you want to go in the time you have planned. Two things to include in your next agenda are:

Clearly stated purpose. Why you are having the meeting.
Example: The purpose of this meeting is to finalize plans for the training.

2. Action items1.Training ContentBrainstorm ideasMary20 minutes

Minutes that Motivate

"Who was supposed to do that?" Clear concise minutes determine what is remembered and whether follow up action is taken. Minutes should record: what was decided, what was accomplished and any action items agreed on.

Action	Identify at least two potential facilitators	Mary	By May 1
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Include Interaction

A solution or idea created by a group should be better than what any one person could do alone. That is why you have a meeting. This synergy can only happen if people are passionately engaged. To increase interaction at meetings "mine for creative conflict."²

- Encourage respectful disagreement. "Does anyone disagree?"
- Seek different opinions. "Have we missed any perspectives?"
- Reward people who take risks "Thanks for sharing, I hadn't thought of it that way."

How often have you heard or thought "I can hardly wait until this meeting is over so I can **get back to work."** Meetings should be "where the real work happens."²

Remember the Golden Rule:

Plan meetings you would be excited to attend.



1. Andy Goodman, Dramatically Better Meetings 2. Patrick Lencioni, Death by Meeting

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